

HOMELESSNESS – WHAT TO DO

1. Remember:

When you receive humanitarian or protection refugee status, you will be given **at least 7 days' notice** before you have to leave. You may use the housing guidance sheets and keep in regular touch with the Council, and with Asylum Welcome if you wish.


Sleeping outside is dangerous. Avoid it if you can. Our advice is that it is NOT safe to rough sleep near the Kassam Hotel or in Fry's Hill Park.

2. If you become homeless, tell the Council!

Call the council on 01865 249 811 and give them your **full name, date of birth**, and details about your situation. If you already have a named Housing Officer, tell them.

3. If you are sleeping outside ('rough sleeping') :

Contact **St Mungo's**. They can help — but they need to **find you first**.

 **07590 862049**

 Outreach.Oxford@mungos.org

 [Street Link location form](#)

Tell them:

- Where you are sleeping (street, tent, area).
- What time you arrive and leave.
- What you are wearing (clothes, sleeping bag colour).
- Any health problems or special needs.


A team will try to find you **within 1–3 nights**. Stay in the same place so they can locate you. If they find you, they will see if a hostel or support organisation can help you. If not found, they may call you or try again. If no one comes after a week, call again.


You can also meet a St Mungo's team member in person:


- Mondays, 9:00 – The Porch, 139 Magdalen Rd, OX4 1RL
- Tuesdays, 17:00 – The Gatehouse, 10 Woodstock Rd, OX2 6HT
- Wednesdays, 15:00–17:00 – Turning Point, 27-29 Rectory Rd, OX4 1BU

4. If you are staying with friends ('sofa surfing')

Even if you are not sleeping outside, you can **still get help**.

 **Crisis Skylight**, 40 George St, Oxford, OX1 2AQ (The Old Fire Station)

 Open: Monday–Friday, 9:00–17:00

 **01865 263900**

 reception.oxford@crisis.org.uk

5. It is important to stay engaged.

If a homelessness organisation tries to help you:

- Stay in contact
- Following their advice
- Do what you agreed in your action plan
- Working with them improves your chance of getting help.

6. Daytime support

You can find other organisations who provide food or advice if you are homeless [here](#). Gatehouse provides free showers. The Porch and Gatehouse provide free food and washing facilities.

Ask Asylum Welcome for information and advice if you are at risk of homelessness. or already homeless.